

Shikha Gupta



Background:

BA (Hons) English: JMC, New Delhi, India
LLB (Professional): Delhi University, India
Base: NCR

Professional Experience:

Shikha has over **20 years** of experience, which comprises a fairly unique blend of 17 years in the Banking Sector and 6 years in the Social Service Sector.

She started her career with **PNB** (Punjab National Bank) in 1983 and was with them till 2000. Her time with the bank saw her gain extensive experience in branch banking thereby allowing her to gain a deep insight into the nuts and bolts of the business. Her latent inclination towards learning and development was brought to the fore through a 6 year stint at the Corporate Office in the HR Division of the bank. Here she **worked on a variety of HR related issues**. Publications to her credit range from the concept of assessment centres for identifying managerial competencies to looking at the human factor to drive productivity in nationalized banks. She also developed, among others, concept papers on career path planning and manpower planning.

Post her stint with PNB, she joined **CEMD** (Centre for Education Management and Development), where her propensity for Training & Development really took wing. One of the hats that she wore was as a **Training Faculty** at CEMD's Education Leadership Program sessions on Institutional Development and Systems Thinking. The other hats that she donned spanned Marketing Communications & Media, Advocacy & Networking and Content Development.

Shikha is a Consultant with **EduServe Consultants** as **Training Faculty** and in the areas of Content Development and Media Relations. The organization's core competence is Career Counseling / Life Skills training. Concurrently she is associated with Deepalaya, a 26 year old reputed NGO.

Shikha has **multi-faceted interests**, which include public speaking, theatre, compéring cultural shows and comparative understanding of Eastern and Western thought through music and other art forms.

Coupled with her rare combination of work experience across diverse sectors, this gives her a rich and holistic perspective, which stands her in extremely good stead, on Training Deliveries.